



## *TextSelect Service*

**TextSelect Service** is a **Programable Cloud Service** from Network Intelligence. It provides the Service Provider and Large Enterprise with the ability to SMS/Text enable any landline or Toll-Free number without infrastructure costs or modifications.

**TextSelect** is a gateway to CPaaS services. Anyone can send an SMS to a business phone (legacy landline) and receive an SMS back but only RestcommOne has CPaaS. This capability allows the Service Provider or End User to add new services and features to their existing network and incredible value. **TextSelect** can also be voice enabled at any time, even during a call using the underlying CPaaS capability, this offers the best user experience in business, call center and customer support applications.

Development is not required when using CPaaS services because **TextSelect Services** have access to brandable applications through the **RestcommOne marketplace** and open source prebuilt application modules and templates using the **Restcomm Visual Designer**.

### **Try it out from your cell phone!**

Text 19253004404 for a demonstration of TextSelect!

## Current **RestcommONE** Marketplace Applications

- SMS and Voice Contact Center
- Smart Voicemail
- SMS Based Customer Service and Support
- A.I. ChatBot
- Two Party Cell Connection
- Telemedicine
- Video Websharing
- Cognitive Voice and Messaging
- App to Person
- 2 Factor Authentication
- Live Chat, Scriptable Voice API
- Hosted PBX
- Opt-in/Opt-out SMS Marketing
- Number Masking
- Call Tracking
- Mobile Payments & Financing

# **Restcomm Visual Designer**

In addition to the **RestcommOne marketplace** applications, the **Restcomm Visual Designer** can quickly configure an IVR via a drag and drop graphics interface, versus hand coding. Plus, preconfigured building modules and templates are provided to facilitate the implementation of services and allow Service Providers and Enterprise users to turn up services faster!

## **Prebuilt Visual Designer Modules and Templates**

### **Building Modules**

- IVR Module
- Text to Speech Module
- Voice Response Module
- SMS Send/Receive Module
- Recording Module
- Call Capture Module
- Click to Call Module
- Conference Bridge Module
- Outbound Dialing Module
- Call Forwarding Module
- Voicemail Module
- Voicemail to text or email Module
- Customer Support Module
- Appointment Module
- Push Notification Module
- Opt-In/Opt-Out Module
- Transcription Module

### **Templates or Bundles**

- Auto Repair
- Doctor's Office
- Hair Salon/Spa
- Restaurant Reservations
- Small Business
  - Auto Attendant
  - PBX Module
  - Customer Support
  - Voicemail
  - Voicemail to email
  - Conference Bridge
  - SMS Module
- Hotel System
  - Room Service
  - Front Desk
  - Concierge
  - Valet/Hair Salon/Spa/Restaurant
- Dispatch System
- Surveys
- Real Estate
- Retail Merchant